



# YesNo.com

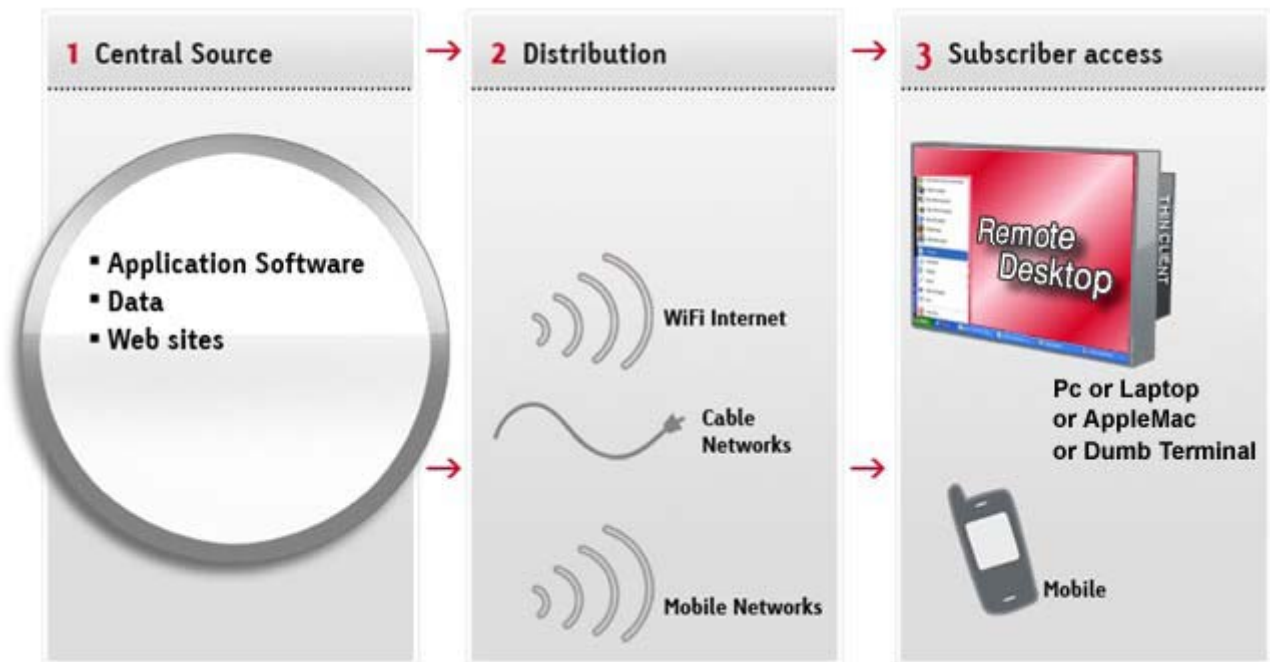
# Remote Desktop





# YesNo.com Remote Desktop

## Concentrate on your business and not on your IT



What ever your business wouldn't it be great if you could spend more time on what makes you money. Let YesNo.com's Remote Desktop give you that freedom.

YesNo.com's Remote Desktop is an innovative service bringing the tools used by big business to your company for a low per user per month subscription.

Working in partnership with the very best technology providers, YesNo.com's Remote Desktop eables you to harness the power of enterprise grade technology without high costs and the need for specialist knowledge.

Whether it is responding to a customer while you are on the road or finishing a quote at home, YesNo.com's Remote Desktop gives you the freedom to work where you want to when you want to.

Don't be tied to the office, work from any internet connection or even a mobile, getting more productive work out of every hour every day. Use the latest technology and Microsoft software to get more done. YesNo.com's Remote Desktop is the fully licensed true future proof solution.

All your work, your 'My Documents' and your company file structure will be available on-line from one of our state of the art highly secure data centres, removing any risk of losing vital company files stored on local computers.

YesNo.com Hosted Exchange email guarantees you 100% business email delivered to your inbox around the clock.





### **Peace of Mind**

Your business can enjoy the peace of mind that comes from knowing you have experts managing your systems

### **Get More Done**

Placing you at the hub of your business, enabling you to stay constantly connected to your customers and employees

### **Anywhere Access**

Work where you want with access from any internet browser anywhere in the world

### **Flexible Working**

Give you and your staff the freedom to work from home.  
Quick deployment and no contractual commitment gives your business the flexibility to work how you

### **Trusted Partner**

Only partnering with the best of breed suppliers including Microsoft, RIM, Citrix so you will benefit from a true enterprise solution

### **No Upfront Costs**

No capital expenditure on hardware, software and support services

### **Future Proof**

We are committed to providing you the latest technology including Microsoft Office 2007

### **Secure**

Our state of the art data centres are protected by enterprise grade security, both physically and electronically

### **24/7 Support**

Let our experts be your experts and benefit from our full UK based highly skilled customer services team and engineers

### **No Fixed Contract**

Pay as you go per user per month, add users as you want with our fully scalable solution

### **Green**

Cut down on journeys to your office and remove energy inefficient servers from your office

### **Call Now**

**02 9 200 9 2000**

**business@YesNo.com**



YesNo.com's Remote Desktop comes with Microsoft Office 2007 as standard. Access your files and work with the very best in business software from Microsoft. All your documents are saved securely in our state of the art data centres protected by physical and logical security.

YesNo.com's Remote Desktop enables you to concentrate on your business and not on your IT.



**Microsoft Office 2007** is the latest version of Microsoft's productivity suite. Office 2007 contains a number of new features; the most notable is an



**Microsoft Outlook 2007** working with YesNo.com's Hosted Exchange provides you with the very best of business email. YesNo.com's Hosted Exchange guarantees 100% business email to your Remote Desktop. It also provides calendaring, tasks, contacts and note taking.



**Microsoft Word 2007** is Microsoft's flagship word processing software. Used through out the worlds largest companies. Microsoft word 2007 supports both new and existing file formats.



**Microsoft Excel 2007** is the ubiquitous spreadsheet application. It features calculation and graphing tools which have made excel one of the most popular applications to date.



**Microsoft PowerPoint 2007** continues to improve on the world's most popular presentation programme. Create professional presentations for you and your customers.



**Microsoft Publisher 2007** is a desktop publishing application. Enabling you to produce press quality pdf, brochures and websites using this simple application, saving thousands of pounds.



**Microsoft Access 2007** is a relational database management system from Microsoft which combines the Microsoft Jet Database engine with a graphical user interface.



YesNo.com's Remote Desktop includes a pdf writer and Adobe pdf

#### Additional Microsoft Office programmes

Additional Office applications such as Visio and Project are available for a small monthly fee.

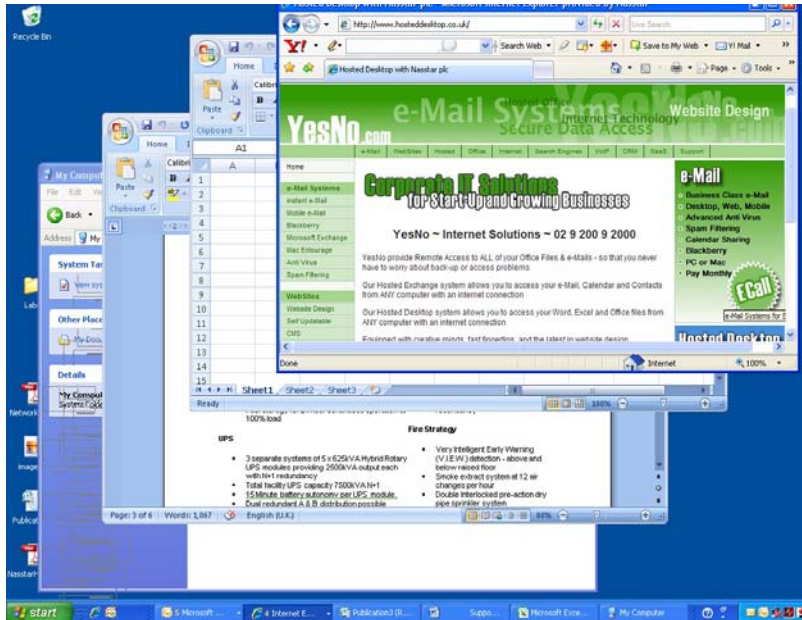


**Windows Mobile 5** and **Windows Mobile 6** are supported as standard with Remote Desktop. Access all your email on your mobile.



YesNo.com's Remote Desktop provides an option for **BlackBerry Enterprise Server**. Use your BlackBerry to the maximum with fully synchronised inbox, sent items, contacts and calendars.





You and your staff are enabled with the ability to instantly and securely view computer desktops and email, documents, files, programmes and all other company resources as if sitting in front of your own computer, anywhere in the world.

You will access all your company files and my documents over a secure connection using Citrix Technology.

**Citrix is used through out the worlds leading companies providing a secure managed service.**

Your programs and documents are stored in highly resilient and secure data centre providing the reliability and peace of mind usually only accessible by big business.

### Additional Programmes

YesNo.com's Remote Desktop enables you to not just access Microsoft programmes but to access all the programmes that your business use. You can access your accounts systems, CRM, help desk and other line of business applications.

So, for example, your book keeper could work from a remote site securely accessing your company accounting system or your sales people could access your CRM from home or on the road.

### How to access your YesNo.com Remote Desktop

YesNo.com's Remote Desktop can be accessed using an installed Citrix client or from a remote machine over the internet.

To access your programmes and documents from a computer that does not have the installed Citrix client go to the secure web page YesNo.com will create for you (e.g. <https://go.example.com>) follow the simple instructions and you will be up and running in minutes.

### Printing

The universal print driver will allow you to connect to your printer and print simply and efficiently.

### Minimum Specifications

YesNo.com's Remote Desktop can run across many platforms including Windows 98, 2000, XP and Vista, as well as many flavours of Linux and of course on an Apple Mac or a Dumb Terminal.

The solution requires internet access. We recommend you allow 64K bandwidth for each user up and down stream.





## Work smarter not harder

YesNo.com's Remote Desktop service addresses real business issues identified in a survey carried out by the British Chamber of Commerce and Microsoft release in February 2007.

### Get More Done

29% say looking for files and records take up most of their time. 27% say they waste time on inefficient filing of documents

YesNo.com's Remote Desktop allows companies to set up simple file structures for company data over multiple sites

31% say not being able to access the right information quickly enough

YesNo.com's Remote Desktop files structure is simple and all documents are stored on remote servers not on your local machines

19% say creating marketing and promotional materials, 70% spend over £1000 on externally produced marketing

YesNo.com's Remote Desktop includes Microsoft Publisher enabling companies to create their own professional looking sales documentation in house

16% fixing computer and IT problems

YesNo.com's Remote Desktop is a fully managed outsourced solution giving business owners back a valuable day a week

### Peace of Mind

42% say downtime has had a negative effect on their business

YesNo.com's Remote Desktop has a 100% Service Level Agreement

29% say loss of data has had a negative effect on their business. 50% of businesses do not back up their data

YesNo.com's Remote Desktop removes this risk completely from a business with fully resilient architecture and full backups

26% pay over more than £1000 a year to rectify a security breach

YesNo.com's Remote Desktop is a fully secure system and was built for security from ground up

### Anywhere Access

18% say not being able to work away from their primary work space has had a negative effect on their business

YesNo.com's Remote Desktop immediately resolves this issue

31% say not being able to access the right information quickly enough

YesNo.com's Remote Desktop lets users access their core customer documents from any internet enabled machine

11% say noise and distractions have a negative effect on their work

YesNo.com's Hosted Desktop allows users to work in the office, from home or any location





# YesNo.com

## Remote Desktop

YesNo.com's Remote Desktop is at the forefront of the Software-as-a-Service (SaaS) revolution; offering companies the facility to have all their software and data hosted in a purpose-built data centre, rather than on a local network, with access provided over secure high speed connections.

The service is provided on a per-user pay-monthly basis, with a fully-managed service providing software upgrades, data backups and 24-hour telephone support.

Software broadcasting provides an innovative alternative to the traditional on-site local PC and perpetual license model of software delivery.

YesNo.com's Remote Desktop is a core service enabling subscribers to securely access their company data files, 'My Documents', and software applications including Microsoft Office from anywhere on a pay monthly basis.

YesNo.com Hosted Exchange is a hosted exchange email service which enables subscribers to access their email, shared calendar and contacts from any internet connection using Outlook, a web browser or a mobile device such as Windows mobile phones or BlackBerry.

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